

# Audit and Accountability Committee



## Audit of Metro Health Food Service Inspections

Presented by: Kevin Barthold, City Auditor

June 3, 2022

# Objective and Conclusion

## Metro Health Food Inspection Program

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### **Audit Objective**

Determine if the food inspection program is efficiently and effectively managed.

### **Overall Conclusion**

The program is managed efficiently and effectively. Positive results in the following areas:

- Adequate policies and procedures
- Personnel training
- Citizen complaint process
- Inspection guidelines
- Inspections are complete and thorough

However, opportunities exist to strengthen controls for:

- QA inspections of Sanitarians
- Reinspection timeliness and fee assessment
- User access within the DHD system

# Results

## Metro Health Food Inspection Program

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### **QA Inspections**

The review of Sanitarians performance was not consistent in accordance with policies.

### **Re-inspections**

- Re-inspections of food establishments were not performed timely
- Fees were not consistency charged for re-inspections

### **User Access**

User access to the DHD system was excessive

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Metro Health management have agreed with the recommendations and have developed action plans to address the issues.

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