

Audit and Accountability Committee



Audit of Metro Health Food Service Inspections

Presented by: Kevin Barthold, City Auditor

June 3, 2022

Objective and Conclusion

Metro Health Food Inspection Program

Audit Objective

Determine if the food inspection program is efficiently and effectively managed.

Overall Conclusion

The program is managed efficiently and effectively. Positive results in the following areas:

- Adequate policies and procedures
- Personnel training
- Citizen complaint process
- Inspection guidelines
- Inspections are complete and thorough

However, opportunities exist to strengthen controls for:

- QA inspections of Sanitarians
- Reinspection timeliness and fee assessment
- User access within the DHD system

Results

Metro Health Food Inspection Program

QA Inspections

The review of Sanitarians performance was not consistent in accordance with policies.

Re-inspections

- Re-inspections of food establishments were not performed timely
- Fees were not consistency charged for re-inspections

User Access

User access to the DHD system was excessive

Metro Health Food Inspection Program

Metro Health management have agreed with the recommendations and have developed action plans to address the issues.

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